

MDLIVE COVID-19

DIAGNOSIS AND TREATMENT

As COVID-19 continues to spread across the United States, MDLIVE is working diligently to help keep you healthy and safe. It's important to know what you can expect from your MDLIVE visit during this COVID-19 pandemic.

Please note, as the coronavirus situation continues to evolve, this list is subject to change.



WHAT TO EXPECT

Your MDLIVE provider **can:**

- Assess likelihood of COVID-19 based on your symptoms and other risk factors

- Advise you to:
 - Self-quarantine according to the latest CDC guidelines
 - Pursue COVID-19 testing via an in-person care setting
 - Go to an emergency department if symptoms are severe, and help coordinate with your local emergency department if necessary

- Discuss signs and symptoms of coronavirus

- Write a note excusing you from school or work for up to 14 days

- Diagnose and treat more than 80 common conditions, reducing the need for in-person care

- Write 90-day prescription refills for chronic conditions (temporarily increased from 30 days)

WHAT NOT TO EXPECT

Your MDLIVE provider **cannot:**

- Order tests for COVID-19

- Treat COVID-19 cases with anti-viral medication

- Provide a note that clears you to return to work

Medical Visits Copay

\$0 per visit



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